Jane's travel (Prague - Berlin - Barcelone - Lyon)

At home *(Prague, 1 week before)* — **Coach** — **Airport** *(Berlin)* — **Flight** — **Airport** *(Barcelona)* — **Metro trip** — **Train station** *(Barcelona)* — **Train trip** — **Destination** *(Lyon)*

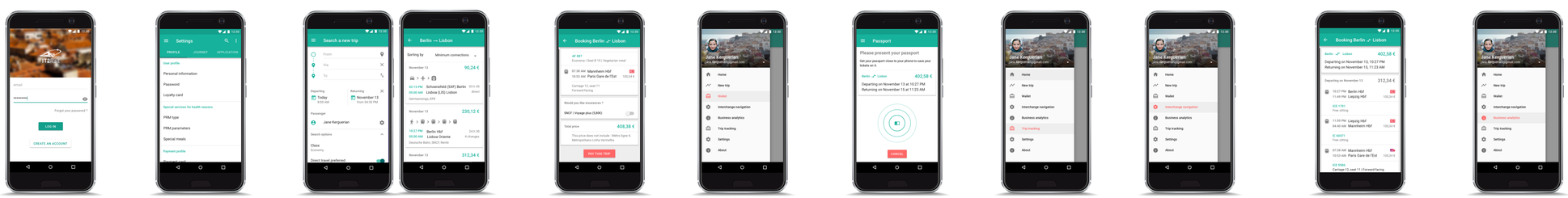
Traveller experience

- I would like to visit my friend Becky in Lyon next week
- I'll use my Travel Companion, so that I can login only once
- As usual, I'm travelling in my wheelchair, and prefer economy tickets - do I need to indicate all this again ?
- What are the possibilities to go to Lyon ?
- I found my ideal travel : let's go!
- I have all the steps of my trip stored in my Travel Companion : one place to find everything!
- I have my passport, luggage and Travel Companion... But what if my phone battery goes down ?
- My flight is delayed, I won't be able to make it for my next train, what are my alternatives to go to Lyon?
- Where can I take the metro from here ?
- I can't wait to see my friend! Fortunately, I don't have to queue to buy a ticket, I have it in my phone and I can validate directly !
- I hope my train to Lyon is on schedule. Let me check whether train delays in Barcelona are frequent.
- Good to see you Becky!

IT2RAIL concept

- User identity
- Preferences
- Location resolver
- Meta-network construction
- Multimodal shopping and orchestration
- Multi-modal booking and ticketing orchestration
- Wallet
- E-passport
- Trip tracking
- Interchange navigation
- Disruptive ticketing and validation
- Business analytics
- Interoperability challenges

Associated screens



Screens do not fit this particular trip example